March 11, 2016

Dear ________,

The Mount Holyoke College Pioneer OneCard program provided by Heartland Payment Systems is **ending on May 25, 2016**. If your Pioneer OneCard has a balance, you have until May 25, 2016 to spend or transfer the remaining funds on your card. Visit [www.onecardgivesback.com/mhc](http://www.onecardgivesback.com/mhc) for a list of where you can spend your balance.

**Move your Money:**
You may also log into [myaccountlive.com/onecard](http://myaccountlive.com/onecard) and transfer your card’s available balance to a bank account.

**Web Reloading:**
After May 01, 2016 your Pioneer OneCard can no longer be reloaded from the website. You must use up any remaining balance on your card before midnight May 25.

**Direct Deposit:**
Please make arrangements for any Direct Deposit you may have from an employer or a federal benefit program (survivor benefits, disability, etc.) to be redirected to a different account. After May 01, 2016 any direct deposit will be returned to the payer and will not be added to your card balance.

If your card still has a balance remaining after May 25, we will mail a check to the last known address we have in our records within ten business days. If you intend to leave a balance on your card after May 25, you must supply us with a current and correct mailing address. If you have a remaining balance after May 25 and you do not receive a check, it is your responsibility to contact us to arrange the receipt of your funds.

**Questions?** Email us at jctnOneCard@OneCardGivesBack.com or call 866-400-8627.

Sincerely,
The Pioneer OneCard Customer Service Center

*Provided by Heartland Campus Solutions*

You are receiving this letter because you may have recently had a balance on your MHC Pioneer OneCard. The MHC Pioneer OneCard is issued by Central National Bank of Enid, OK, Member FDIC. Heartland Payment Solutions, Inc. is a registered ISO of Central National Bank of Enid, Oklahoma Member FDIC.

If you have received this mail in error you can unsubscribe by sending an email to: jctnOneCard@OneCardGivesBack.com

This email is CAN-SPAM compliant. You may contact us via postal mail at:

Heartland Campus Solutions
PO Box 4336
Tallahassee, FL 32315