

# Finding a Doctor

MOUNT  HOLYOKE



# Why do I need a doctor?

HMO Blue plans require that members have a doctor on file.

If you do not enter a PCP, coverage for non-emergency services may be reduced or denied.

This means that members' out-of-pocket costs may be higher.



# How to find a New PCP?

1) Go to

<https://myfindadoctor.bluecrossma.com/>

and select your plan

# Select the network

Welcome to Find a  
Doctor & Estimate Costs

Log in to find doctors, dentists, hospitals, and other health care providers, get cost estimates for over 1,600 common medical procedures, read and write reviews on doctors, and much more

[Log in](#)

[Create account](#) [Forgot username](#)  
[Forgot password](#)

\_\_\_\_\_ or \_\_\_\_\_

Select your network to continue (not logged in) ▾

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Select your plan from the drop-down menu.  
For example: HMO Blue New England

Please choose your network:

Please select network ▾

HMO Blue  
Network with  
Hospital Choice  
Cost Sharing  
feature

HMO Blue New  
England

HMO Blue New  
England Network  
with Hospital  
Choice Cost  
Sharing feature

HMO Blue New

# Select "Find Medical Care"

Web Pages | Home

https://myfindadoctor.bluecrossma.com/?ci=DFT&geo\_location=01075,south%20hadley,ma,city&network\_id=311005014

myfindadoctor.bluecrossma.com wants to:

Know your location

Block Allow

MASSACHUSETTS

Search doctors, hospitals and more

Search

Log In

Log In for personalized providers and cost estimates to your network.

HEALTH PLAN HMO Blue New England >

MY LOCATION South Hadley, MA

## Find the care you need



 **Find Medical Care** >

Doctors, specialists, hospitals, PCP, Labs and more

 **Find a Dentist** >

Dentists, orthodontists, periodontists, endodontists and more

 **Find Medical Equipment** >

Prosthetics, wigs, breast pumps, respiratory supplies and more

 **Find Urgent Care Centers** >

Urgent care centers and retail clinics



### Looking for something else?

Searching by Network

- Which Network Should I Choose?

Learn More

- Plan Education Center
- How We Pay...
- Electronic Capabilities
- Hospital Compare

Quality Information

- Calculating PCP Quality
- Calculating Hospital Quality

Other Searches

- ahealthyme
- Blue365
- Pharmacy Lookup

# Select "Primary Care Provider"

The screenshot shows a web browser window with the URL [https://myfindadoctor.bluecrossma.com/wayfinding/medicalCare?ci=DFT&geo\\_location=01075,south%20hadley,ma,city&network\\_id=311005014](https://myfindadoctor.bluecrossma.com/wayfinding/medicalCare?ci=DFT&geo_location=01075,south%20hadley,ma,city&network_id=311005014). The page title is "Medical Care". A search bar at the top contains "MASSACHUSETTS" and a "Search" button. Below the search bar, the user's location is set to "South Hadley, MA". A "Log in" link is visible in the top right. A "Block" and "Allow" dialog box is open on the left side of the browser. The main content area features six blue buttons with white text and icons, each with a right-pointing arrow:

- Primary Care Provider/Provider of Choice** (highlighted with a red circle): Family medicine, pediatrics, internal medicine and more.
- Specialist**: Chiropractor, physical therapist, dermatologist, OB/GYN and more.
- Behavioral Health**: Psychiatrist, psychologist, family counselor, social worker, substance abuse and more.
- Hospitals & Medical Groups**: General hospitals, ambulatory surgery centers, urgent care centers and more.
- Labs, Imaging & Radiology Centers**: X-rays, MRI, labs, sleep centers, CT scans and more.
- Vision**: Optometrists and ophthalmologists.

At the bottom of the page, there are links for "Search help", "Glossary", and "Patient Review System Terms of Use". The footer contains copyright information for Blue Cross and Blue Shield of Massachusetts, Inc., and Blue Shield of Massachusetts HMO Blue, Inc., along with contact information and a note that provider data was last updated on June 01, 2016. The page is powered by **vitals**, with links to "Terms of Use" and "Privacy Policy". A copyright notice for VitalsChoice is also present.



Select your provider of choice.

The screenshot shows a web browser window with the URL [or.bluecrossma.com/wayfinding/generalCare?ci=DFT&geo\\_location=01075,south%20hadley,ma,city&network\\_id=311005014](http://or.bluecrossma.com/wayfinding/generalCare?ci=DFT&geo_location=01075,south%20hadley,ma,city&network_id=311005014). The page features the Blue Cross and Blue Shield of Massachusetts logo and a search bar with the text "Search doctors, hospitals and more". A "Log In" link is also visible. Below the search bar, the navigation menu includes "MY HEALTH PLAN" (with "HMD Blue New England" selected) and "MY LOCATION" (with "South Hadley, MA" selected). The main heading is "Primary Care Provider/Provider of Choice". Three blue buttons with white text and right-pointing arrows are displayed: "Family Medicine" (Providers that treat patients of all ages), "Pediatrics" (Providers that treat children), and "Internal Medicine". At the bottom, there are links for "Search help", "Glossary", and "Patient Review System Terms of Use". A footer contains copyright information for Blue Cross and Blue Shield of Massachusetts and Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc., along with contact details and a date: "Provider data last updated : June 01, 2016". The page is powered by "vitals" and includes links for "Terms of Use" and "Privacy Policy". A copyright notice for "©2016 VitalsChoice. All Rights Reserved." is also present.

or.bluecrossma.com/wayfinding/generalCare?ci=DFT&geo\_location=01075,south%20hadley,ma,city&network\_id=311005014

MASSACHUSETTS

Search doctors, hospitals and more Search Log In

MY HEALTH PLAN HMD Blue New England MY LOCATION South Hadley, MA

## Primary Care Provider/Provider of Choice

**Family Medicine**  
Providers that treat patients of all ages

**Pediatrics**  
Providers that treat children

**Internal Medicine**

[Search help](#) | [Glossary](#) | [Patient Review System Terms of Use](#)




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Provider data last updated : June 01, 2016

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# Refine your choice by checking PCP's that are "Accepting New Patients"

## 303 results for Internal Medicine

- **Robert M Fishman, DO**  
Internal Medicine - Physician  
PROVIDER NOT YET REVIEWED 3 AWARDS  
1 129 College Street, South Hadley, MA 01075 (0.8 miles away)  
Compare (413) 538-5620
- **David L Clinton, MD**  
Internal Medicine - Physician  
PROVIDER NOT YET REVIEWED 2 AWARDS  
2 129 College Street, South Hadley, MA 01075 (0.8 miles away)  
Compare (413) 536-5563  
1 more location
- **William J Mugg, MD**  
Internal Medicine - Physician  
PROVIDER NOT YET REVIEWED NO AWARDS  
3 96 Lyman Street, South Hadley, MA 01075 (1.6 miles away)  
Compare (413) 533-7176
- **Nathan J Abare, MD**  
Internal Medicine - Physician  
PROVIDER NOT YET REVIEWED 4 AWARDS  
4 470 Granby Road, South Hadley, MA 01075 (1.8 miles away)  
Compare (413) 533-3926  
1 more location

Compare side-by-side  
Compare any results by selecting them at left.

Distance    

### Refine your results

- Basic**
  - Within 25 miles (303)
  - Accepting new patients (231) ?
  - Primary Care Provider/Provider of Choice (303)
  - Choice PCP
    - Any gender
    - Any rating
    - Any language
- Specialties**
  - Any specialty
  - Any ages treated
  - Any disorders treated
  - Any treatment methods
  - Any subspecialties ?
- Affiliations**
  - Any hospital affiliations ?
  - Any medical group affiliations ?
- Location**

# How to find and Urgent care facility

# Select "Find Urgent Care Centers"

The screenshot shows a web browser window with the URL [https://myfindadoctor.bluecrossma.com/?ci=DFT&geo\\_location=01075,south%20hadley,ma,city&network\\_id=311005014](https://myfindadoctor.bluecrossma.com/?ci=DFT&geo_location=01075,south%20hadley,ma,city&network_id=311005014). The page header includes a search bar with the text "Search doctors, hospitals and more", a "Log In" button, and a notification that says "Log In for personalized providers and cost estimates to your network." Below the header, the main heading is "Find the care you need". There are four blue buttons with white icons and text: "Find Medical Care" (with a plus sign icon), "Find a Dentist" (with a tooth icon), "Find Medical Equipment" (with a syringe icon), and "Find Urgent Care Centers" (with a first aid kit icon). The "Find Urgent Care Centers" button is circled in red. Below the buttons, there is a section titled "Looking for something else?" with four sub-sections: "Searching by Network" (with a link "Which Network Should I Choose?"), "Learn More" (with links "Plan Education Center", "How We Pay...", "Electronic Capabilities", and "Hospital Compare"), "Quality Information" (with links "Calculating PCP Quality" and "Calculating Hospital Quality"), and "Other Searches" (with links "ahealthyme", "Blue365", and "Pharmacy Lookup").

Find the care you need

- Find Medical Care**  
Doctors, specialists, hospitals, PCP, Labs and more
- Find a Dentist**  
Dentists, orthodontists, periodontists, endodontists and more
- Find Medical Equipment**  
Prosthetics, wigs, breast pumps, respiratory supplies and more
- Find Urgent Care Centers**  
Urgent care centers and retail clinics

Looking for something else?

Searching by Network

- Which Network Should I Choose?

Learn More

- Plan Education Center
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- Electronic Capabilities
- Hospital Compare

Quality Information

- Calculating PCP Quality
- Calculating Hospital Quality

Other Searches

- ahealthyme
- Blue365
- Pharmacy Lookup

# Filter your search under Refine your results

https://myfindadoctor.bluecrossma.com/facility?saved\_search\_id=21&ci=DFT&geo\_location=01075\_south%20hadley\_ma.city&network\_id=311005014&page=1&radius=25&sort=Distance



## 17 results for Find Urgent Care Centers



| Compare                  | Facility Name   | Distance       | Provider Status           | Awards    |
|--------------------------|---|----------------|---------------------------|-----------|
| <input type="checkbox"/> | <b>MedExpress Urgent Care</b><br>Urgent Care Center                   | 4.1 miles away | PROVIDER NOT YET REVIEWED | NO AWARDS |
| <input type="checkbox"/> | <b>Chicopee Urgent Care Pllc</b><br>Urgent Care Center                | 4.1 miles away | PROVIDER NOT YET REVIEWED | NO AWARDS |
| <input type="checkbox"/> | <b>Minuteclinic Diagnostic of MA LLC</b><br>Clinica, Limited Services | 6.2 miles away | PROVIDER NOT YET REVIEWED | NO AWARDS |
| <input type="checkbox"/> | <b>On Call Urgent Care</b><br>Urgent Care Center                      | 6.8 miles away | PROVIDER NOT YET REVIEWED | NO AWARDS |
| <input type="checkbox"/> | <b>Ambulatory Employee Industrial</b><br>Urgent Care Center           | 7.8 miles away | PROVIDER NOT YET REVIEWED | NO AWARDS |

Compare side-by-side  
Compare any results by selecting them at left.

Distance    

### Refine your results

#### Basic

Within 25 miles (17)   
*Any rating* 

#### Specialties

*Any specialty*   
*Any subspecialties*  

#### Affiliations

*Any hospital affiliations*    
*Any medical group affiliations*  

#### Quality

*Any award*   
*Any clinical quality measure*  

#### Blue Distinction Recognition

*Any BDC+ or BDC specialty*  

# Questions?

If you have any questions, contact a Benefits Specialist

Human Resources -Benefits

Skinner Building. Room 1

413-538-2503

[hr-benefits-g@mtholyoke.edu](mailto:hr-benefits-g@mtholyoke.edu)

